



348 VICTORIA ROAD, RYDALMERE, NSW, 2116
PO BOX 11, RYDALMERE, NSW, 2116
PH: +61 2 684 7777 FAX: +61 2 898 0484

*copy RSMs
FOMs
B. Gilbert
INFO DC
W/Lean*

13
*copy RSMs
FOMs*
facsimile

18 AUG 1995

NO. OF PAGES INCLUDING THIS PAGE: 1

16/8

TO: MMAL
ATTENTION: MR DEAN LISTON
COPY: MR R VIRGO/MR W LEAN
FROM: CLIVE COLLINS
DATE: 15 AUGUST 1995
SUBJECT: CAR AUDIO FIELD COMPLAINT

18

COPIES Plus

L. CARDONE

J. PASCHKE

We wish to advise a fault has been found in two types of trimpots used in the following units:

- RX245AL *P/N - AW 33 6479*
- DX262AL *" - AW 33 7869*
- RX262 *" -*
- AR4325 *" -*

These apply to the FM Section of the radio.

Customer Complaints:

- Low Volume on FM intermittently
- FM Band not locking in or FM cutting out.

We sent one of each model to Sanda Works for testing and evaluation.

Please find attached report from Sanda Works.

They have advised that approximately .06 per cent of sales prior to October '94, for all types of car audio, could be affected.

We will replace trimpots as required at no cost to MMAL, in or out of normal warranty, for this same complaint.

All costs will be charged back to Sanda Works.

Regards

Clive Collins

SERVICE BULLETIN

73-75 EPPING ROAD NORTH RYDE, N.S.W. 2113 AUSTRALIA
TELEPHONE: 888-5777